
Contact Phone Numbers

County Planning and Building Department

Code Enforcement.....(650) 363-4825
Building Inspection(650) 599-7311
Zoning Counter(650) 363-1825

Other County Agencies

County Environmental Health Department.....(650) 372-6200
County Public Works Department.....(650) 363-4100
County Sheriff's Office (Patrol Desk).....(650) 363-4763
after hours and weekends.....(650) 363-4911
San Mateo County Humane Society(650) 349-8200

Other Local Agencies and Groups

CAL FIRE(650) 726-5213
County Mediation(650) 513-0330

State and Regional Agencies

California Department of Motor Vehicles (Bureau of Investigations):.....(415) 330-9545

PUBLIC SERVICE EXCELLENCE



North Fair Oaks

Resident Resource Guide

Planning and Building Department
County of San Mateo
455 County Center, Second Floor
Redwood City, CA 94063

County Government Center

455 County Center

Redwood City, California 94063

(650) 363-4161

FAX (650) 363-4849

plngblgdg@smcgov.org

www.co.sanmateo.ca.us/planning



North Fair Oaks Resident Resource Guide

What is the Concern about?	Who to Contact about Your Concerns in North Fair Oaks		
Abandoned, inoperative vehicles	If on private property: Code Enforcement, (650) 363-4825	If on public right-of-way (street or sidewalk): County Sheriff, Patrol Desk, (650) 363-4763 or (650) 363-4911	
Animal cruelty, stray or wild dogs/cats		Humane Society, (650) 340-8200	
Animals - too many or keeping in unhealthy conditions	If too many: Code Enforcement, (650) 363-4825	If conditions are unhealthy for animals: Humane Society, (650) 340-8200	
Auto repair - body work, dismantling	If auto repair or dismantling in residential area: Code Enforcement, (650) 363-4825	If commercial auto repair in residential area: State Bureau of Automotive Repair, (800) 952-5210	If dismantling in commercial area: State (DMV) Bureau of Investigations, (415) 330-9845, Brisbane Office
Buildings - unsafe or abandoned; illegal construction	Building Inspection, (650) 599-7311		
Commercial vehicles on residential streets	County Sheriff Patrol Desk: (650) 363-4763 or (650) 363-4911		
Illegal disposal of motor oil, antifreeze; excessive use of pesticides	Health Dept., (650) 372-6200		
Fences - too high	If new construction exceeds height limit: Code Enforcement, (650) 363-4825		
Fumes, dust from commercial spray-painting, outdoors or in building but no spray booth	If auto spray-painting in residential area: Code Enforcement, (650) 363-4825 If spray-painting outside of spray booth: Bay Area Air Quality Management Dist., (415) 771-6000	If spray-painting outside of spray booth in commercial area: Building Inspection, (650) 599-7311	If spray-painting in residential area & if fire hazard: CAL FIRE, (650) 573-3846
Graffiti on buildings	Abatement of Graffiti: Dept. of Public Works, (650) 312-5310	If actively being painted: County Sheriff Patrol Desk, (650) 363-4763 or 363-4911	
Land use/zoning questions	Zoning Counter, (650) 363-1825		
Lewd, unlawful behavior	County Sheriff, Patrol Desk: (650) 363-4763 or 363-4911		
Litter, garbage or debris	If on private property: Code Enforcement, (650) 363-4825	If overflowing sewer or wet garbage: Health Dept., (650) 372-6200	If on street or sidewalk: Public Works Maintenance Division, (650) 363-4100
	If fire hazard: Fire Prevention Bureau, (650) 688-8425	If on Hetch-Hetchy (water) property: San Francisco Water Power Sewer,- (415) 551-3000	If on Union Pacific Railroad property: (800) 848-8715
Loitering	County Sheriff, Patrol Desk: (650) 363-4763 or 363-4911		
Mediation matters; land/tenant disputes, small claims and other civil matters	If landlord/tenant disputes: (650) 363-5784	If Small Claims: Claims Advisory, (650) 363-4889	Other mediation matters: Peninsula Conflict Resolution Center, (650)513-0330
Noise	If excessively loud or constant after-hours noise from commercial source: Health Dept., Alan Dare, 363-4721	If from residential source: Patrol Desk, (650) 363-4763 or 363-4911	
Odor; gas leaking	If fire hazard: CAL FIRE (650) 573-3846 or 911	If leaking natural gas: PG&E, (800) PGE-5000 or 911	
Overcrowding	Health Dept., Housing, (650) 372-6200		
Parking; illegal or lack of	If due to expansion or change of use in commercial area: Code Enforcement (650) 363-4825	If vehicle parked in same spot on street over 72 hours: Patrol Desk, (650) 363-4763 or 363-4911	
Signs - broken or illegal	Code Enforcement, (650) 363-4825		
Streets - Lights, Sidewalks, Road	Public Works, Maintenance Division, (650) 363-4825		
Trees - illegal cutting on private or public property	If illegal active cutting on private property: Sheriff, (650) 363-4763 or 363-4911	If creating hazard within public right-of-way: Public Works, Maintenance Division, (650) 363-4100	Tree(s) illegally cut (after the fact) Code Enforcement, (650) 363-4825
Unsanitary conditions,, residential or commercial	Health Dept., (650) 372-6200		
Weeds	If on private property: Code Enforcement, (650) 363-4825	If fire hazard on commercial or residential property: CAL FIRE (650) 573-3846 or 911	If on Hetch-Hetchy (water) property: San Francisco Water Power Sewer,- (415) 551-3000
	If on Union Pacific Railroad property: (800) 848-8715		
Wiring - exposed, illegal	If commercial or residential: Building Inspection, (650) 599-7311	If poses a health hazard: Health Dept., (650) 372-6200	If fire hazard on commercial or residential property: CAL FIRE (650) 573-3846 or 911